

# Illustrating Impact: Coloring Book Edition

2018-2019 LIBRARY REPORT

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# Director's Message

Welcome to the Library Report, an update highlighting the activities and achievements of the Library staff for 2018 and 2019. Within these pages, readers will have an opportunity to gain a sense of what we do, and how we support the Center's mission.



Our theme for this reporting period is focused on “illustrating impact.” The individual research requests and larger information gathering projects we handle, the access we provide to a targeted digital collection of journals, books, databases, productivity tools, and print content, the key service offerings such as document delivery, tracking of MSK-affiliated publications, customized training workshops

and presentations, and patient and caregiver support, are just a few examples of how we illustrate our impact within our user community, as well as the external medical library infrastructure.

We are also excited about partnering with an amazing artist and former MSK employee, Vanessa Tran, by including an interactive component. Readers will find four of the artist's works in this report. These illustrations showcase Vanessa's vision of library-related scenes and the black and white versions of each drawing provides readers an opportunity to color these images and personalize the outcome. The published literature has established that adult coloring books have shown benefits in reducing stress and anxiety, improving focus, and spurring creativity and reflection.\*

\*Dresler E, Perera P. 'Doing mindful colouring': just a leisure activity or something more? *Leisure Studies* 2019; 38(6):862-74.

We invite our readers to review the content in this report to learn about the changes to the Library's physical space, improvements made and new content added to the digital collections, what we've been sharing on social media, updates about our services, and library metrics broken down by client and digital interactions. We have also singled out a few projects to highlight from the various functional areas in the Library.

On behalf of the Library Team, I invite you to print out the coloring pages and take a moment to reflect on the Library's accomplishments and stories we'd shared, and how we might support your work initiatives.

**Donna Gibson**  
**Director of Library Services**

## Library Staff Kudos

We love to get feedback from our users! It not only helps us improve our services, it lets us know that our work has made an impact on the MSK community. Sometimes our users are kind enough to give us kudos, an event that always makes our day.

Keep an eye throughout the report for a sampling of extra special shout-outs we've received over the past two years!

# Inside the Library

We introduced numerous upgrades to the Library in 2018 and 2019, from a new coffee machine for our visitors to a larger fish tank for our cichlids.

During new employee orientation, attendees visit the Library to set up their usernames and passwords, leading to long lines to use our workstations. In response, we installed three new iPad stations to alleviate the wait. An invisible improvement helps speed this process along: we've upgraded the Library's WiFi.

The Library also added four additional workstations for our patrons in a space previously used for small meetings. And six of our workstations can now be used as standing desks. We also have a better way to track how many people visit the Library through improved entry counter technology.

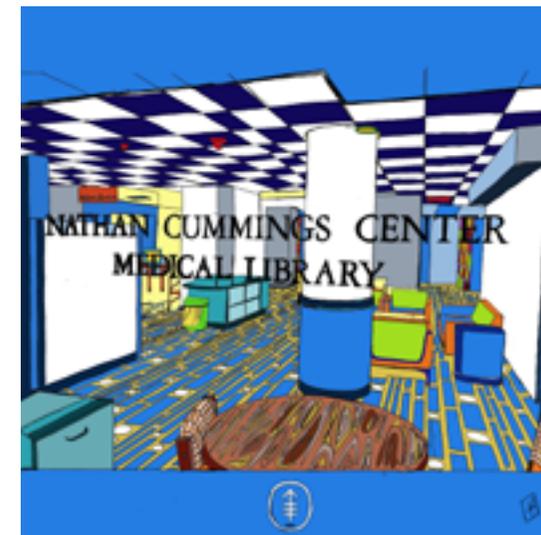
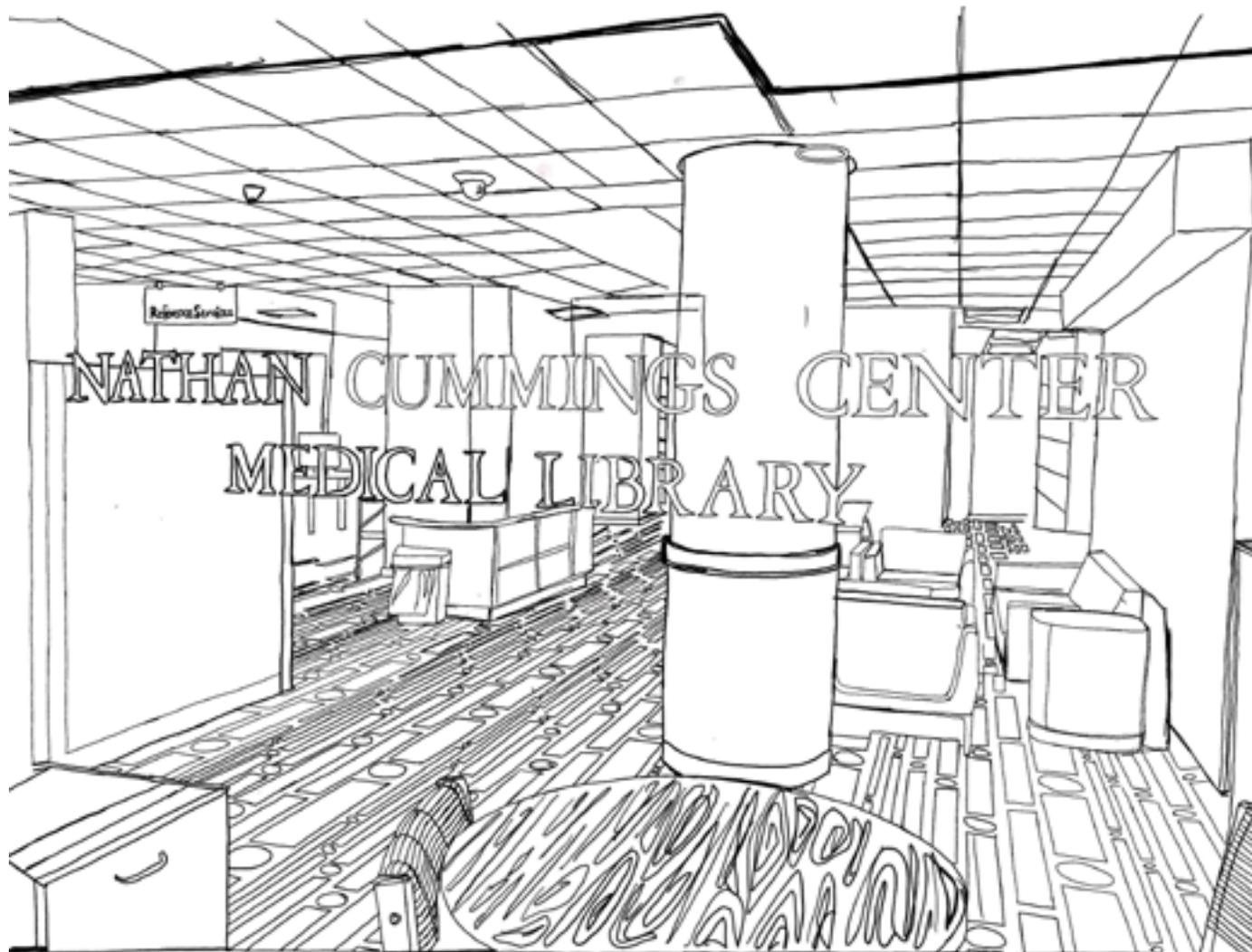
Finally, the Library became an early adopter of MSK's Follow Me Print system. We replaced our public printers and print-release station with two sleek machines offering copier, printer, fax, and email capabilities. Patrons simply tap their employee badges to one of these machines, or to any MSK machine connected to Follow Me Print, and easily release their print jobs.



Visit us to enjoy these changes in person!

[library.mskcc.org/about/locations-hours](http://library.mskcc.org/about/locations-hours)

# Illustration: Nathan Cummings Center Medical Library



**Vanessa Tran**

Artist and Nurse on a mission to integrate art and mindfulness into healthcare to inspire healing through

human connectivity. Follow her on Instagram: [@OrigamiNurse](https://www.instagram.com/OrigamiNurse).

# Improving Digital Access

Publications just got easier to retrieve, thanks to the work of our Content Management Team.

## One-Click Access

If you've searched PubMed at MSK, you've seen the blue "FullText@MSK" button that connects you to the full text of an article or to an interlibrary loan request form. Previously, it could take users multiple clicks to access articles from journals we subscribe to. Now, one click will reveal an article's full text. This is thanks to the implementation of a more reliable system: LibKey Link via the BrowZine API. Full text is just a click away!

## Responding to User Needs

Our staff held multiple usability sessions with Library patrons during the fall of 2018 to determine how they used the Library catalog. Patrons were asked to look up an article title in the ONESEARCH box on the Library homepage. The catch: the Library did not have immediate access to the publication. The search came back empty, and most users didn't know what to do next.

In response, our team changed the way the catalog displays results. Before, only items held by MSK showed up in the search results unless users broadened the results to include other institutions. Now, the catalog displays all items indexed in its aggregate database and users can restrict these results to MSK-only items. This change has made it easier for users to find and use our interlibrary loan services and has given them an even better way to assess what's out there on their topics.

## BrowZine: Did You know?

The Library subscribes to BrowZine, an app that allows you to browse our journal subscriptions and read the full text on your device. [Download it today!](#)



## Taking a Closer Look at LibGuides

One of the great debates in the library world is how to pronounce one of our most beloved resources: LibGuides. Should the "lib" be pronounced as it is "liberation" or in "library?" According to the creator of the product, Springshare, it's the former (lib as in "liberation"). Whatever you call them, LibGuides are an essential information sharing tool for the Library. These customizable guides are essentially websites that allow us to curate content and share resources with our users. They are also mobile-optimized and easy to use, with a simple point-and-click interface.

In 2019 we undertook a major clean up of our LibGuides to ensure all content was up to date, current, and relevant. We also developed best practices for both style and accessibility to ensure our content is accessible for all audience members. Keeping our LibGuides' content up to date takes effort, but the payoff is invaluable: the most current information for our users on key topics including systematic reviews and open access, plus guides on new emerging topics like artificial intelligence and nanotechnology.

Visit all LibGuides: [libguides.mskcc.org](http://libguides.mskcc.org)

# Catch Us on the 'Gram

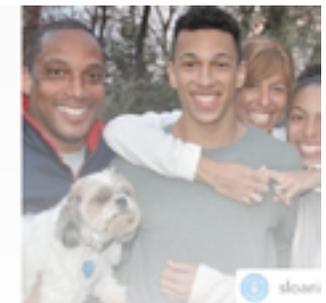
In 2019, the Library got our very own Instagram account. Instagram is almost 10 years old and is a well-established platform for sharing photos, videos, and “stories,” which are slideshows connecting different themes that tell a visual narrative. We decided to expand our social presence for two reasons. First, we wanted to be able to showcase more visual content, like action shots from the Library, Library staff profiles, and photos from the MSK Archives. Second, we wanted a platform where we could showcase a more fun and lighthearted side of the the Library. While Twitter is great for sharing news, reports, and the latest in cancer research, Instagram provides an entertaining break for our users who want to kick back and scroll. We take our roles seriously, but the Library is truly a fun place to work. We hope our Instagram account gets that message across.

So far, our most popular Instagram post features Robin O’Hanlon, Associate Librarian, User Services, showing off her #TealTuesday manicure in support of Ovarian Cancer Awareness Month in September 2019. This post received 35 likes.

We currently have 196 followers. Follow us on Instagram [@msklibrary](https://www.instagram.com/msklibrary) and help us increase the number of followers!

And remember to follow us on Twitter [@mskcc\\_library](https://twitter.com/mskcc_library) and sign up for our blog newsletter!

To sign up, go to [library.mskcc.org/blog](https://library.mskcc.org/blog) and enter your email address under SUBSCRIBE on the right sidebar.



# New Content & Resources

The Library's collection echoes the research and medical activities at the Center. Most of the collection is available in electronic format, enabling users from all MSK locations seamless access to journal literature, and the use of databases and various productivity tools to enhance their research and scholarly workflows. The Research Informationists are available to show users how best to utilize and navigate these resources to optimize use and their time.

Technology has empowered the Content Management Team to assist researchers in an information-intensive environment to discover eJournals, eBooks, databases, and other resources that they use in their day-to-day work via ONESEARCH, located on the Library website. Behind the scenes, technology has also helped the content team's workflows in maintaining the collection, monitoring usage, identifying access issues, and highlighting turn-away counts to unsubscribed content. The Library's collection is fluid and the team has learned to leverage various metrics, users' feedback, and their knowledge of the research being conducted at the Center, to constantly review and build a collection most reflective of the information needs of the user community. Cost-per-use thresholds have been established to ensure that each resource has a good return-on-investment, and that the funds allocated to build the Library's collection have been calculated using a methodical approach.

With a fixed budget, decisions to purchase are based on a myriad of factors. Ultimately, an informed decision is made whether or not it is more cost-effective to purchase, for example, an institutional journal subscription or pay for single articles as needed through Document Delivery. Towards the end of every year, the Content Team, led by Mark Monakey, Associate Librarian,

Content Management, revisit the list of client-recommended resources. Based on our collection development policy, each recommendation is reviewed for purchase. In addition, all resources are evaluated each year to confirm that they are a good fit and mirror a collection that supports patient care, research excellence, and ongoing learning.

## Selection of Resources Purchased in 2018-2019

### eJournals

- The CRISPR Journal
- Experiments (research protocols & methods)
- IEEE Transactions on Medical Imaging
- Nature Metabolism

### Databases

- JAMAevidence
- SPORTDiscus

### Productivity Tool

- Covidence (supports systematic review publications)

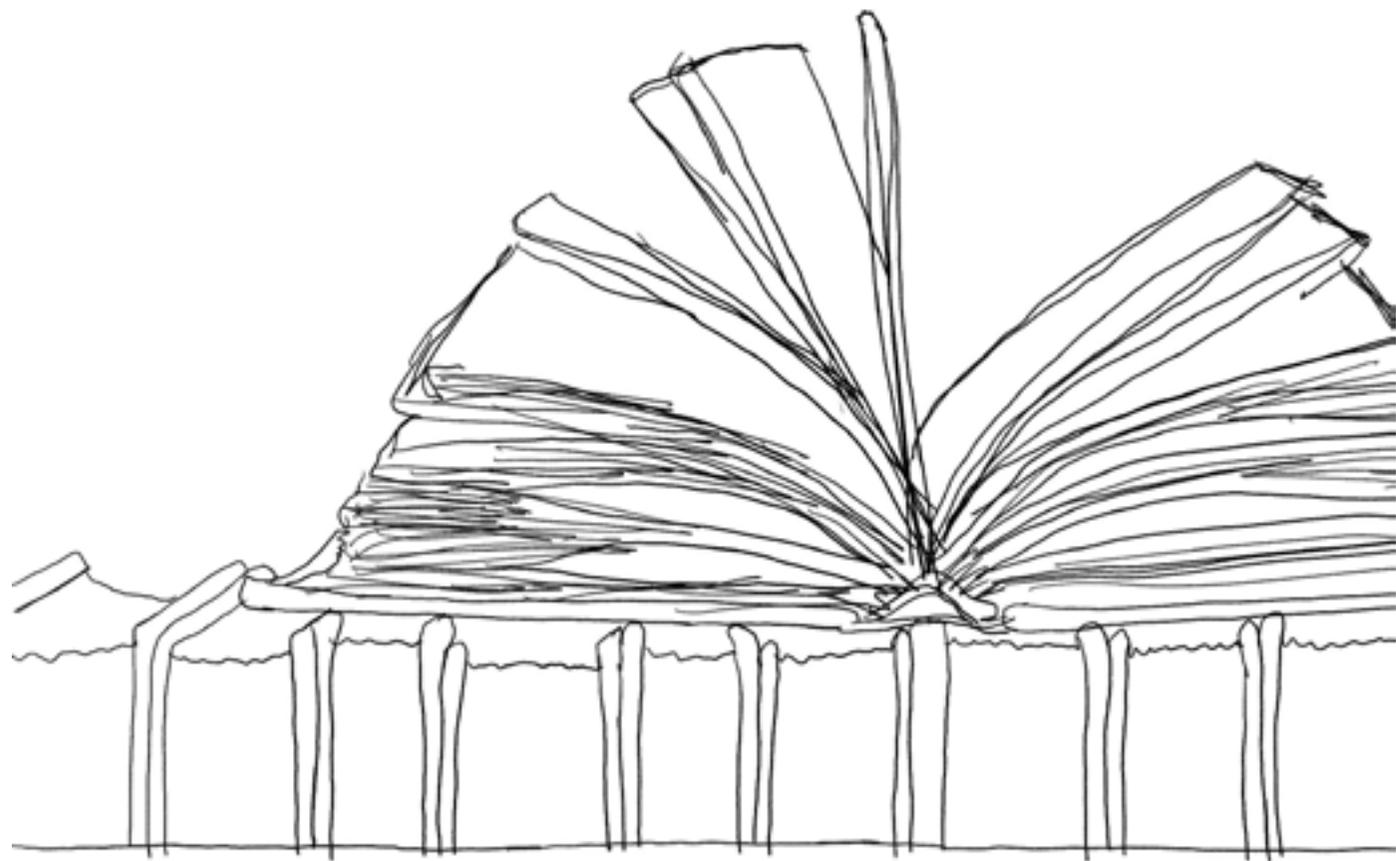
### eBooks

- Molecular Biology of the Cell, 6th edition
- Monte-Carlo Simulation-Based Statistical Modeling (features MSK author: Zhigang Zhang)
- Network Functions and Plasticity: Perspectives from Studying Neuronal Electrical Coupling in Microcircuits (includes contributions from MSK author: Song-Hai Shi)
- Telephone Triage for Oncology Nurses, 3rd edition

## Submit new title recommendations at

[library.mskcc.org/help/new-title-recommendation-form](https://library.mskcc.org/help/new-title-recommendation-form)

# Illustration: Open Book



Reading is Power!



Illustrations by Vanessa Tran  
Instagram: [@OrigamiNurse](https://www.instagram.com/OrigamiNurse)

# In Review: Synapse

[synapse.mskcc.org](https://synapse.mskcc.org)

Synapse is the authoritative database of MSK publications. During this reporting period, additional Synapse enhancements were implemented by Jeanine McSweeney, Associate Librarian, Scholarly Communications, and her team. MSK staff and visitors to this website can see the Research Activity Dashboard (RAD), a new section available for individual authors and groups.

RAD provides a graphic representation of the individual author's publications by format (e.g. journal article, meeting abstract, book section), their unique ORCID iD, authoring position on the work, and links to additional metrics, including h-index and total number of citations, found in Scopus. A Synapse Group, along with similar metrics, showcases the publishing volume of the group in three different views: previous year, current year-to-date, and all publications.

## Research Activity Dashboard: Dr. Craig Thompson

As of April 13, 2020

MSK Publications: **126**

Journal Articles: **90**

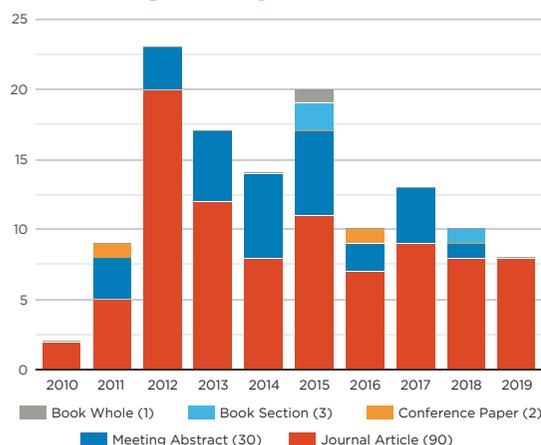
First author: **4 (4%)**

Last author: **44 (49%)**

Scopus Author ID: 35373390800

Scopus h-index: 175

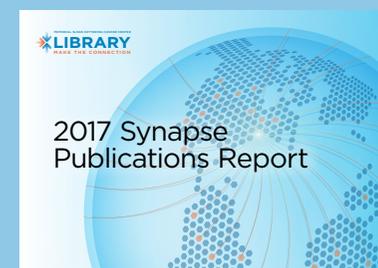
Total Citations in Scopus: 134,942



## Published Research Activities



[2018 Synapse Publications Report](#)



[2017 Synapse Publications Report](#)

While we continually plan Synapse improvements to benefit the scholarly activity workflows of our users, we also perform day-to-day maintenance, and add new content each month for MSK authors from five different commercial databases. This meant ingesting 4,803 new citations in 2018 and 4,928 in 2019. Retrospective content (10,901 references) was also uploaded, including the years 1992-1996, expanding the depth of available information we provide.

With the positive feedback received after producing the first Synapse Publications Report in 2017, annual online reports were prepared in 2018 (covering 2017 publications) and 2019 (covering 2018 publications). These reports highlight the dedication of our authors in conducting innovative and collaborative research and provides a snapshot of their publishing activities. A new section was added to the 2017 and 2018 reports, with infographics that illustrate MSK's research collaboration on a local, domestic, and international scale.

# Document Delivery Services: Combating Piracy

In 2019, Document Delivery Services Supervisor Sylvie Larsen presented at the OCLC Resource Sharing Conference on a topic of growing concern in interlibrary loan: content piracy. Sylvie and Kaitlin Kehnemuyi, previously a Library Assistant at MSK and now the Access Services Librarian at Seton Hall University, are currently working on turning their presentation into a journal article.

More and more researchers are turning to pirating sites like Sci-Hub to download PDFs of journal articles. While these sites claim that the pirated PDFs are shared by people with legal access, substantial content comes through unauthorized access to institutional accounts, often without a patron's or institution's knowledge.

What can researchers do to avoid becoming the victims of piracy? Sylvie advises to always be suspicious of links sent in emails claiming your account has expired or asking for your password. Be wary of PDFs downloaded from pirating sites, as they could have nefarious files attached.

At MSK, the Document Delivery Services team is vigilantly on the lookout for requests that are out of the ordinary. These include too many pages scanned from a popular or expensive source, users ordering materials outside of their scope of work, and email addresses that do not conform to the username standards of MSK.

If you receive an email implying that your Library account needs your Outlook password, notify the team at [ill@mskcc.org](mailto:ill@mskcc.org) or Information Security at [infosec@mskcc.org](mailto:infosec@mskcc.org). And, of course, always request the items you need through our Document Delivery Service.

## Sylvie's Top Five Tips for Avoiding Piracy



**Know your user base.** If you know someone is a podiatrist and they're ordering hard physics articles, that might raise a flag.



**Talk to your colleagues.** If someone is trying to hack into your system, they may be trying it elsewhere.



**Close out old accounts.** If someone isn't working at your company anymore, they shouldn't be able to login.



**Keep vendors informed.** They may be able to see back-end vulnerabilities that we don't know about.



**Most importantly - trust your gut!** If it seems out of the ordinary, it probably is.

# Illustration: Library Staff



Illustrations by Vanessa Tran  
Instagram: [@OrigamiNurse](https://www.instagram.com/OrigamiNurse)

# Library Staff Impact: Selected Stories

## Clinical Medical Library Program: Ethics Committee

In 2019, the Library's Clinical Medical Librarian (CML) program celebrated 20 years of providing customized support to specific MSK departments and services. From its early days, the CML program has now grown to support Critical Care Medicine, the Gastric & Mixed Tumors Service, Nursing, Psychiatry & Behavioral Sciences, and the Breast Imaging Service. The Library's Research Informationists support their assigned CML groups by performing literature searches, setting up publication alerts, producing bibliographies in support of presentations and funding, and developing customized training and resource guides. CMLs also attend meetings, morning reports, and clinical rounds to quickly identify research and patient care questions that require rapid action.

In fall 2018, Konstantina (Dina) Matsoukas became a member of MSK's multidisciplinary Ethics Committee after Dr. Louis Voigt, Ethics Committee Chair, requested the participation of a Research Informationist who could support its evidence-based mission. In this role, Dina conducts literature searches and gathers research evidence on behalf of committee members engaged in organizing education programs (e.g. Ethics Committee Open Forums), policy reviews, case analyses, and bioethics consults. Working closely with committee members pursuing ethics-related research and scholarly activities, Dina had the opportunity to attend the American Society for Bioethics and Humanities (ASBH) annual meeting in October 2019. She has since served as a team member on several ethics-related projects and has been included as a co-author on manuscript and meeting abstract submissions.

### MSK Ethics Committee

The mission of the Ethics Committee is to serve the cancer center community by providing a multidisciplinary forum for the analysis, discussion, and resolution of ethical issues that arise in the care of patients and their families.

The Committee fulfills its mission through education, policy review and development, and through retrospective case analysis. In addition, a Committee consultation team is available to discuss difficult issues facing clinical staff, patients, and families.

### Library Staff Kudos

*"You are amazing!!!!"*

*Who asked: Patient Support Services  
Staff member: Dina Matsoukas  
Service: Literature search*

*"Thank you so much - very useful for us for a particular patient."*

*Who asked: Neurology - Rehabilitation  
Staff member: Content Management Team  
Service: Resource request*

# Library Staff Impact: Selected Stories

## Working Within the Evidence-based Cancer Imaging Program

The Library plays an integral role within the Evidence-based Cancer Imaging Program (ECIP), supporting its goal of developing and implementing appropriate use criteria (AUC) to provide our patients with the most exact and beneficial imaging. By producing and curating content, we are working together with a diverse group to shape the future of ordering, operations, and patient care at MSK.

Our engagement continues to expand, with Research Informationists helping develop more than 14 AUCs across four multidisciplinary imaging disease management teams (IDMTs). Since joining the team in 2018 as the liaison for ECIP, Kendra Godwin's primary focus has been the standardization of our AUC development process and communicating our content development strategy. She and Marina Chilov work with IDMT members to develop clinical condition search strategies, produce evidentiary reviews, identify relevant published research as evidence, grade evidence once selected, and keep team members abreast of any changes or advancements.

The backbone of AUC development is the evidentiary review, as this produces the core of our content. This is a targeted search of the literature built on understanding the information needs of the IDMT and the specific clinical condition, and in consideration of higher levels of evidence, consensus statements, and clinical

guidelines. We continue to hone our methods, and during this reporting period, we produced 17 evidentiary reviews for the Musculoskeletal, Thoracic, Neuro-Oncology/Head and Neck, and Genitourinary IDMTs.

Before beginning a search, we meet with the IDMT lead to understand what is being investigated and to document all criteria, and at the end of the evidentiary review, we share what was found based on these requirements. The IDMT then selects papers that lend evidence to the appropriateness of specific imaging modalities, and these are graded by a Research Informationist and a Biostatistician for the final AUC. Throughout this process, collaboration and communication are critical to leverage the strength and expertise of each team member in every AUC.

## Library Staff Kudos

*"Your support has been extremely valuable, and much appreciated."*

**- Clinician in Radiology**

*"I've never had anyone explain the systematic review process like this before... Who knew there was a motivational component; you should do this for a living!"*

*Who asked: Psychiatry and Behavioral Sciences  
Staff member: Kendra Godwin  
Service: Systematic review*

# Library Staff Impact: Selected Stories

## Launching Research Data Management Services

As the need for research data management support grows, many libraries have begun to develop data services tailored to the needs of the researcher. The Library is no exception, and in September 2019 Anthony Dellureficio was hired for the new role of Associate Librarian, Data Management. Anthony will be involved in launching customized resources and seeking networking opportunities with researchers to better understand how the Library can support them through the research data lifecycle.

In November 2019, the U.S. National Institutes of Health (NIH) released a [draft policy](#) on data management and sharing that will require all investigators with NIH funding to make their datasets available (as appropriate) to the research community. The draft policy is asking for more details on how the investigator plans to manage and share their data, and applies to all grantees, not just those with grants that exceed \$500,000. In addition, publishers have begun to require data sharing via access to the dataset(s) used in the research publication.

Researchers who share their data ultimately support research integrity, validation, and reproducibility by making their methodologies transparent. And well-managed data is in the researcher's best interest. Ensuring that data is discoverable and re-usable can lead to more citations for the original paper, or to collaborations that may not have happened otherwise.

Understanding the needs and interests of researchers will guide the development of the Library's research data management services. Communicating data management support, marketing

services, and the ongoing assessment of these service offerings will be key to staying relevant in their research activities.

## The Research Data Lifecycle



## Library Staff Kudos

*"I just want to say thanks to you and others in the medical library who have assisted me in the past with other searches. I've worked with many others at MSK who received assistance from the library staff and they only have positive things to say about their experience. You all really are the best!"*

Who asked: Nursing  
Staff member: Johanna Goldberg  
Service: Literature search

# Library Staff Impact: Selected Stories

## Supporting Education: Master of Science

By providing innovative support services and access to a wide array of information delivered in a variety of published formats and resources, the Library is in a key position to successfully support the Master of Science in Clinical and Translational Cancer Research (CTCR), a program offered by the Gerstner Sloan Kettering Graduate School of Biomedical Sciences (GSK). The focus of this new degree is to train physician scholars at MSK to become “independent clinical investigators who bridge the gap between basic and clinical cancer research.”

*“The Library is a vital resource for the CTCR Master’s Program. CTCR scholars require regular access to primary literature and reviews to draft their research proposals, execute their projects, and analyze and interpret findings from these projects.”*

**- Assistant Dean, Gerstner Sloan Kettering Graduate School**

This two- to three-year CTCR program was developed for an internal audience (residents, clinical fellows, and faculty with MDs, DOs, MD/PhDs, or equivalent degrees). Students want to keep current with the changes in technology and the ongoing advances in cancer biology. They receive formal education in a classroom setting, along with mentoring by an assigned faculty mentor, to complete a translational or clinical research project of their own design.

The Library team is excited to be part of this new program and the opportunity to see Library resources integrated and used by students of the CTCR program. Providing guidance on these available resources, as well as ways to navigate the constantly growing volume of published scientific literature, will contribute to the quality and outcome of the students’ research projects.

[Click here](#) for details on the program.

## Library Staff Kudos

*“I can’t thank you enough for your speedy work on this. It really saved our grant proposal.”*

*Who asked: Epidemiology/Biostatistics  
Staff member: Marina Chilov  
Service: Literature search*

*“Thank you so much. This will be incredibly helpful to our entire Rehab team across 10 sites. Much appreciated.”*

*Who asked: Neurology - Rehabilitation  
Staff member: Content Management Team  
Service: Resource request*

# Library Staff Impact: Selected Stories

## Inside Advancing Authorship

As the world of scientific publishing undergoes seismic shifts, researchers are left attempting to understand multiple research issues, including dissemination, funding, and impact. In 2018, Library Director Donna Gibson started the Library's Advancing Authorship series to support MSK authors as they navigate the increasingly complex publishing landscape. These 90-minute sessions, featuring between two to five guest speakers, a question and answer session, and sometimes a post-speaker panel, have featured topics such as publishing models (e.g., open access, traditional subscription), research impact and metrics (e.g., h-index, impact factor, altmetrics), alternatives to traditional research publishing (e.g., video publications, podcasts), and tips and strategies for working with editors.

A key component of the series is our partnership with publishers and journals, who work to provide greater transparency to the editorial process and offer insider suggestions on how authors can get their research noticed. Additionally, MSK authors provide insight into the publication process, including how they cope with various publication models, and give advice to junior researchers hoping to go from submission to acceptance.

To date, the Library has hosted eight Advancing Authorship events. Our most highly attended event thus far featured *The New England Journal of Medicine*. In a follow-up survey, one attendee noted feeling “inspired and encouraged to aim high for manuscript submission.”

In 2020, we plan to expand our Advancing Authorship offerings with topics including research data management, avoiding predatory publishers, and pre-prints for medical research.



# Library Staff Impact: Selected Stories

## Advancing Authorship Events

March 29, 2018

### **Join the Publishing Revolution with JOVE**

Publisher partner: JOVE  
MSK speakers: Thomas Reiner, PhD, Associate Member and Laboratory Head, Associate Professor, Gerstner Sloan Kettering School of Biomedical Sciences and Nestor Saiz, PhD, Postdoctoral Fellows, Hadjantonakis Lab, Developmental Biology Program

June 26, 2018

### **Benefits of Publishing Preprints**

Publisher partner: bioRxiv  
Tri-Institutional Program  
speaker: Leslie B. Vosshall, PhD, Robin Chemers Neurstein Professor, Head of the Laboratory Neurogenetics and Behavior, Director of Kavli Neural Systems Institute, Rockefeller University

September 20, 2018

### **The Evolving Publishing Landscape**

Publisher partner: Wiley  
MSK speaker: Jada G. Hamilton, PhD, MPH; Co-Leader, Genomics, Risk, and Health Decision Making Laboratory; Assistant Attending Psychologist, Department of Psychiatry & Behavioral Science and Department of Medicine

December 19, 2018

### **Life Cycle of Launching a Publication: How the CRISPR Journal Came to Be**

Publisher partner: Mary Ann Liebert  
MSK speaker: Dr. Ralph J. Garippa, PhD, Head of Gene Editing & Screening Core Facility

April 2, 2019

### **Path to Acceptance: Manuscript Acceptance Strategies from NEJM**

Publisher partner: *New England Journal of Medicine*  
MSK speaker: Mark E. Robson, MD, Chief, Breast Medicine Service, Department of Medicine

June 27, 2019

### **Disseminating Your Work: Beyond the Article**

Publisher partner: Wolters Kluwer/*American Journal of Nursing*  
MSK speakers: Margaret Barton-Burke, BN, MS, PhD, RN, FAAN, Director of Nursing Research, MSK and Stacie Corcoran, RN, MN, AOCNS, Program Director for Adult Cancer Survivorship

September 18, 2019

### **Abstract to Article: A Publisher's Perspective on Transforming Your Abstract**

Publisher partner: Elsevier  
MSK speakers: Mark M. Souweidane, MD, Pediatric Neurosurgeon and Steven M. Horwitz, MD, Medical Oncologist

December 5, 2019

### **Open Access: Clarifying Facts & Busting Myths with Springer Nature Editors**

Publisher partner: Springer Nature  
MSK speakers: Jan Grimm, MD, PhD, Member/Attending/Professor, Molecular Pharmacology Program and Department of Radiology and Kayvan R. Keshari, PhD, Attending/Professor, Molecular Pharmacology Program & Department of Radiology

# Library Staff Impact: Selected Stories

## Don't Say "Yes" to a Predatory Journal

Have you ever received an invitation to publish your research? While receiving an email of this nature is always flattering, there are email invites that should be ignored. Understanding how to distinguish a reputable publisher's or conference organizer's invitation from a predatory one ensures that authors don't submit their manuscripts to the wrong journal, which often leads to little recourse for the author once the action is done.

These types of invitations continue to pose a challenge for the research community and those wanting to share their research findings. Typically, these are publication characteristics that should raise a red flag: the journal proactively pursues research manuscripts from the scientific and medical communities, falsifies information about their editorial board, has a poor peer-review system, and is focused on obtaining publication costs and assuring the researcher that their work will get published.

The Library staff continue to help researchers navigate this terrain, including investigating email solicitations, to ensure they submit to the right journal. We can check impact factors, where the journal or conference is indexed, contact information, and editorial board members' credentials and subject expertise. For those unsure about an unsolicited email invite to publish or present, we are only a phone call or email away!

Learn more on our LibGuide: [Open Access: Predatory Publishing](#)

The screenshot shows the Memorial Sloan Kettering Library LibGuides page for "Open Access: Predatory Publishing". The page has a blue header with the library name and "LibGuides" in large white text. Below the header is a breadcrumb trail: "Memorial Sloan Kettering Cancer Center Library / LibGuides / Open Access / Predatory Publishing". The main title "Open Access: Predatory Publishing" is in a large, bold, black font. Below the title is a navigation bar with several tabs: "About", "OA Resources", "Predatory Publishing" (which is highlighted in orange), "Preprints", "Info for MSK Authors", and "Blogs, News & Videos". Below the navigation bar is a blue banner with the text "Authors Beware of Predatory Online Publishers". The main content area has a heading "Predatory Journals are from unscrupulous Open Access publishers who exploit the author-pay model by soliciting submissions from as many scholarly authors as possible in order to collect a high volume of article processing fees." followed by a sub-heading "We recommend our Authors works with a publisher:" and a bulleted list of criteria:
 

- who is a member of Open Access Scholarly Publishers Association (OASPA)
- or adheres to OASPA's code of conduct

 Below this is another sub-heading "Resources to help authors distinguish what qualities to look for in an ethical publisher or conference worth attending:" followed by a bulleted list of resources:
 

- **Think, Check, Submit.** Site developed by several organizations focused on scholarly communications activities. They partnered together in response to issues involving deceptive publishing, and developed an awareness campaign and easy-to-use checklist that researchers can consult when investigating whether a journal can be trusted.
- **Think, Check, Attend.** This resource aims to guide and assist researchers and scholars to judge the legitimacy and academic credentials of conferences in order to help them decide whether to attend and provides guidelines that help researchers to differentiate between an authentic conference and one they should avoid.
- **Beall's List of Predatory Journals and Publishers** includes updates.
- **Open Access Journal Quality Indicators** is a listing of positive and negative indicators of journal quality developed by the Grand Valley State University Libraries.
- **Publine Journal List** includes conference information.
- **Stop Predatory Journals** lists individual titles, as well as provides a list of possible predatory publishers.

 At the bottom of the page, there is a paragraph: "Please [contact us](#), if you would like us to investigate the invitation or if you have questions concerning the journal quality or the intent of the publisher. We are also seeing unsolicited email to attend and speak at conferences, and would be happy to investigate these invitations on your behalf."

# Patient & Caregiver Support

One type of interaction resonates the most with the Library staff: working with patients and caregivers. While most of our work with members of MSK's staff directly impacts care, connecting directly with patients and caregivers has special significance.

Sometimes these conversations happen in person in the Library, where patients and caregivers are welcome. More frequently, patients and caregivers email or call after an appointment to learn more about their diagnosis and treatment. The information provided by the Library is not intended as a substitute for professional medical help or advice, but aids in understanding what the patient and caregiver learn from their care team.

In late 2019, a patient emailed looking for a Research Informationist to find and send journal articles to put a diagnosis into context. Johanna Goldberg responded to the request by sending articles on each requested topic, and in reply, the requestor wrote of not only being a patient, but also a librarian.

*"THANK YOU!! As a former special librarian, I want to commend you for doing a thorough search & providing significant results. I will start reading the articles later tonight. The professionalism and performance of you & other Sloan library colleagues, who helped me in the past, mean a great deal to a patient going through the 'cancer war.' Keep providing extremely valuable services!!"*

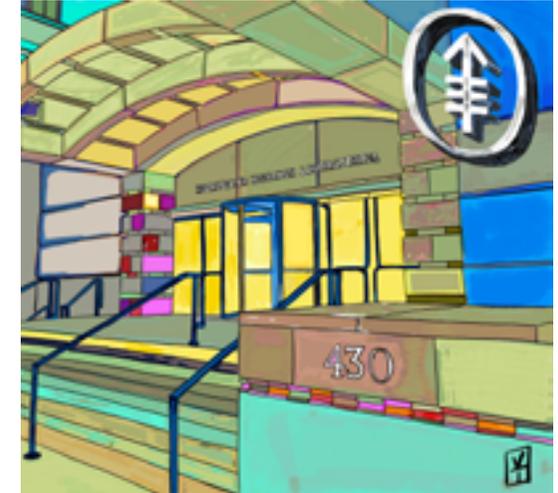
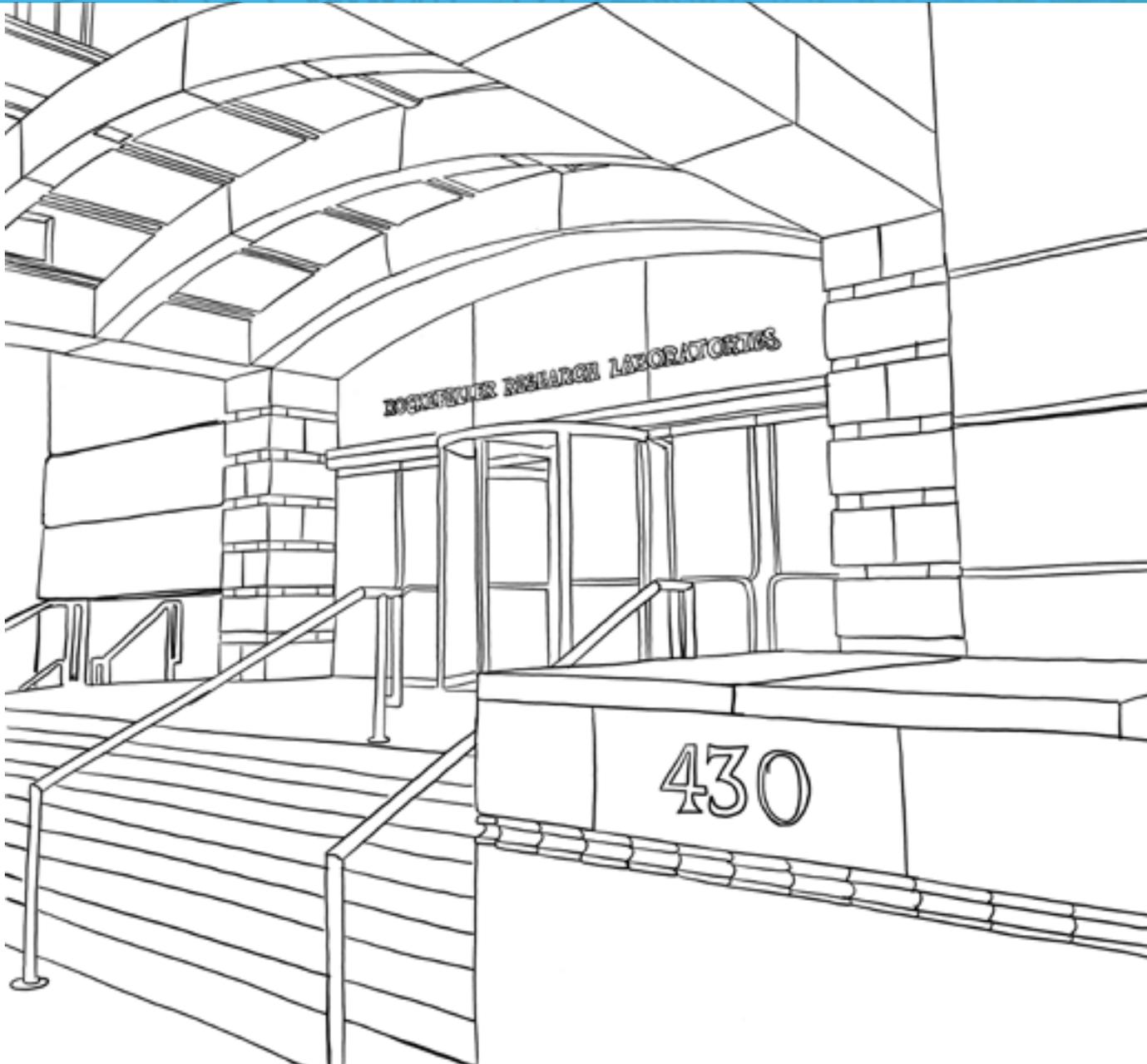
Visit the ["For Patients & Caregivers" section](#) on our website to learn more.

## Library Staff Kudos

*"The Synapse team at the Library have been extremely responsive and helpful with establishing Synapse profiles for our teams. Their dedication to managing an up to date database with incredible user support has been a great addition to our work. They seek feedback for how they can improve their system, and educate users with a hands-on tutorial on how to get the most out of the system"*

*Who asked: Epidemiology and Biostatistics  
Staff member: Synapse Team*

# Illustration: Rockefeller Research Laboratories Building



**Illustrations by Vanessa Tran**  
Instagram: [@OrigamiNurse](https://www.instagram.com/OrigamiNurse)

# Staff Posters, Publications & Presentations

## 2018

### POSTERS

**Larsen SC, \*Beardsley CE, Brisco A, Gibson DS.** Utilization of Client Survey Results to Enhance Workflows in a Changing Document Delivery Landscape. Poster session presented at the Medical Library Association Annual Meeting, Atlanta, GA, May 13-18, 2018.

### PUBLICATIONS

Aviki E, Schleicher SM, Mullangi S, **Matsoukas K**, Korenstein D. Value-based healthcare delivery models in oncology: A systematic review. *Journal of Clinical Oncology*. 2018;36(15\_suppl):6525-.

Aviki EM, Schleicher SM, Mullangi S, **Matsoukas K**, Korenstein D. Alternative payment and care-delivery models in oncology: A systematic review. *Cancer*. 2018 Aug;124(16):3293-3306.

Baxi S, Yang A, Gennarelli RL, Khan N, Wang Z, **Boyce L**, Korenstein D. Immune-related adverse events for anti-PD-1 and anti-PD-L1 drugs: systematic review and meta-analysis. *BMJ*. 2018 Mar 14;360:k793.

**Boyce L, Gibson DS, Matsoukas K.** "Chapter 7: Role in evidence-based practice" in *A Practical Guide for Informationists, Supporting Research and Clinical Practice*. Edited by Antonio P. DeRosa. Cambridge, MA: Chandos Publishing, 2018. p. 71-81.

Brunner TH, DiFortuna K, LeTang M, Murphy J, Stemplewicz K, Kovacs M,

**\*DeRosa AP, Gibson DS**, Ginex PK. Feasibility of an iPad to Facilitate Communication in Postoperative Patients With Head and Neck Cancer. *J Perianesth Nurs*. 2018 Aug;33(4):399-406.

Kohestani K, **Chilov M**, Carlsson SV. Prostate cancer screening-when to start and how to screen? *Translational Andrology and Urology*. 2018 Feb;7(1):34-45.

Green AK, Aviki EM, **Matsoukas K**, Patil S, Korenstein D, Blinder V. Racial disparities in chemotherapy administration for early-stage breast cancer: a systematic review and meta-analysis. *Breast Cancer Res Treat*. 2018 Nov;172(2):247-263.

Hicks AM, **\*DeRosa A**, Raj M, Do R, Yu KH, Lowery MA, Varghese A, O'Reilly EM. Visceral Thromboses in Pancreas Adenocarcinoma: Systematic Review. *Clin Colorectal Cancer*. 2018 Jun;17(2):e207-e216.

Isenberg-Grzeda E, MacGregor M, Bergel A, Eagle S, Espi Forcen F, Mehta R, **Matsoukas K**, Wills J, Reidy-Lagunes D, Alici Y. Antidepressants appear safe in patients with carcinoid tumor: Results of a retrospective review. *Eur J Surg Oncol*. 2018 Jun;44(6):744-749.

Jacobsen PB, **\*DeRosa AP**, Henderson TO, Mayer DK, Moskowitz CS, Paskett ED, Rowland JH. Systematic Review of the Impact of Cancer Survivorship Care Plans on Health Outcomes and Health

Care Delivery. *J Clin Oncol*. 2018 Jul 10;36(20):2088-2100.

Shen MJ, Peterson EB, Costas-Muñiz R, **\*Hernandez MH, \*Jewell ST, Matsoukas K**, Bylund CL. The effects of race and racial concordance on patient-physician communication: A systematic review of the literature. *J Racial Ethn Health Disparities*. 2018 Feb;5(1):117-140.

Barker CA, Kim SK, Budhu S, **Matsoukas K**, Daniyan AF, D'Angelo SP. Cytokine release syndrome after radiation therapy: Case report and review of the literature. *J Immunother Cancer*. 2018 Jan 3;6(1):1.

Pella L, Lambert C, McArthur B, West C, **\*Hernandez M**, Green K, Sousa M, Brast S, Long M. Systematic Review to Develop the Clinical Practice Guideline for the Use of Capnography During Procedural Sedation in Radiology and Imaging Settings: A Report of the Association for Radiologic & Imaging Nursing Capnography Task Force. *J Radiol Nurs*. 2018 Sep; 37(3):163-72.

Schleicher SM, Bach PB, **Matsoukas K**, Korenstein D. Medication overuse in oncology: current trends and future implications for patients and society. *Lancet Oncol*. 2018 Apr;19(4):e200-e208.

Scott JM, Zabor EC, Schwitzer E, Koelwyn GJ, Adams SC, Nilsen TS, Moskowitz CS, **Matsoukas K**, Iyengar NM, Dang CT, Jones LW. Efficacy of Exercise Therapy on Cardiorespiratory Fitness in Patients With Cancer: A Systematic Review and

Meta-Analysis. *J Clin Oncol*. 2018 Aug 1;36(22):2297-2305.

Thandra K, Ogunmuyiwa J, Yang G, Tan K, Yulico H, Alici Y, Root J, Korc-Grodzicki B, Koshy A, **Matsoukas K**, Kostecky N, Voigt L. Can CDT Scores on ICU Admission Predict Outcomes in Patients with Concurrent Negative CAM-ICU Results? 2018 American Thoracic Society International Conference, C104 Critical Care: Body And Mind In And Out Of The Icu-Sedation, Delirium, Mobilization, And Long Term Functional And Cognitive Outcomes; May 18-23, 2018; San Diego, CA. *Am J Respir Crit Care Med*. 197:A6021.

Yeung KS, **\*Hernandez M**, Mao JJ, Haviland I, Gubili J. Herbal medicine for depression and anxiety: A systematic review with assessment of potential psycho-oncologic relevance. *Phytother Res*. 2018 May;32(5):865-891.

### PRESENTATIONS

**\*Bates-Gómez W**, Getting Started with Usage Statistics. Electronic Resources and Libraries, March 4-7, 2018 in Austin, TX.

**Gibson DS**, Layson K, Ostrosky J, Tragert J, Troy D. Session Moderator for "Annual Biomedical & Life Sciences Division Vendor Relations Roundtable Lunch." Annual Meeting of the SLA, Baltimore, MD. 2018 June 9-13.

**\* Denotes employee no longer with the Library**

# Staff Posters, Publications & Presentations

## 2019

### POSTERS

**Gibson DS, O'Hanlon R.** COI, Oh My! The Current Conflict of Interest Landscape and the Potential Role of Information Professionals in Supporting Research Quality. Poster session presented at the Medical Library Association Annual Meeting, Chicago, IL, May 3 - 8, 2019.

**O'Hanlon R.** "I Want to Be Open, But How Can I?": Publication Habits and Perceptions of Open Access Amongst Clinical & Research Fellows. Poster session presented at the Medical Library Association Annual Meeting, Chicago, IL, May 3 - 8, 2019.

**O'Hanlon R,** Nicolas B, Pinotti R, Stribling J. How Lit Is It? An Analysis of Research Approaches in Health Sciences Libraries. Poster session presented at the Medical Library Association Annual Meeting, Chicago, IL, May 3 - 8, 2019.

Shaffer KM, Tigershrom A, Benvengo S, **\*Hernandez M,** Chow PI, Ritterband LM. Dyadic Internet-based psychosocial interventions: A scoping review. Oral presentation at the Annual Meeting of the Society for Behavioral Medicine, Washington, DC, March 6-9, 2019.

### PUBLICATIONS

Bitencourt AGV, **Goldberg J,** Pinker K, Thakur SB. Clinical applications of breast cancer metabolomics using

high-resolution magic angle spinning proton magnetic resonance spectroscopy (HRMAS 1H MRS): systematic scoping review. *Metabolomics.* 2019;15:148.

Diamond L, Izquierdo K, Canfield D, **Matsoukas K,** Gany F. A systematic review of the impact of patient-physician non-English language concordance on quality of care and outcomes. *J Gen Intern Med.* 2019 Aug;34(8):1591-1606.

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McFarland DC, Hlubocky F, Susaimanickam B, **O'Hanlon R,** Riba M. Addressing Depression, Burnout, and Suicide in

Oncology Physicians. *Am Soc Clin Oncol Educ Book.* 2019 Jan;39:590-598.

**O'Hanlon R,** Laynor G. Responding to a new generation of proprietary study resources in medical education. *J Med Lib Assoc.* 2019; 107(2): 251-57.

Petrovic I, Panchal H, De Souza Franca PD, **\*Hernandez M,** McCarthy CC, Shah JP. A systematic review of validated tools assessing functional and aesthetic outcomes following fibula free flap reconstruction of the mandible. *Head Neck.* 2019 Jan;41(1):248-255.

Roberts KE, Walsh LE, Saracino RM, Fogarty J, Coats T, **Goldberg J,** Prigerson H, Lichtenthal WG. A systematic review of treatment options for grieving older adults. *Current Treatment Options in Psychiatry.* 2019 Dec;6(4):422-49.

Singh RR, **Goldberg J,** Varghese AM, Yu KH, Park W, O'Reilly EM. Genomic profiling in pancreatic ductal adenocarcinoma and a pathway towards therapy individualization: A scoping review. *Cancer Treat Rev.* 2019 May;75:27-38.

Vranceanu AM, Lester EG, Meyers E, Shaffer KM, Song L, Badr H, Lin A, McCurley JL, Porsius J, Jacobs J, Tehan TM, Rosand J, Jacobo M, Guan T, Guo P, Tan X, Tigershrom AR, Benvengo S, **\*Hernandez M,** Ritterband LM. Dyadic research in medical populations: Novel approaches, new interventions and

future directions. *Ann Behav Med.* 2019; 53(Suppl 1):s209.

### PRESENTATIONS

**\*Bates-Gómez W.** Tales From the Other Side: What I Wish I Had Known Before Migrating. Presented at Electronic Resources & Libraries, Austin, TX, March 3-6, 2019.

**Gibson DS,** Mancini G, Matagiese K, Brooke Melia B, Sheila Rabun S. Session Moderator for "Annual Biomedical & Life Sciences Division Vendor Relations Roundtable Lunch." Annual Meeting of the SLA, Cleveland, OH. 2019 June 14-18.

Kehnemuyi K. and **Larsen S.** Pirates & Imposters: What is the ILL Librarian's Responsibility? Presented at OCLC Resource Sharing Conference 2019, Jacksonville FL, March 19-21, 2019.

**O'Hanlon R.** Author Processing Charges: Barriers to Open Research, Barriers to Progress. Presented at Metro New York Library Council Open Access Symposium, New York, NY, September 12-13, 2019.

**\* Denotes employee no longer with the Library**

# Library Metrics: By the Numbers

## Client Interactions

### Workshops and Events (Two-Year Average)

**102**

Total number of attendees:

2018 - **681**

2019 - **946**



### Information Desk interactions

Two year average - **2,263**

2018 - **1,879**

2019 - **2,646**



### Literature Searches

2018: **924** searches; **1,599** hours

2019: **916** searches; **1,635** hours

### Literature Search Requests by Department (Top Ten)

DEPARTMENT/DIVISION/SERVICE	SEARCHES
Nursing	867
Critical Care	138
Behavioral Sciences & Psychiatry	75
Surgery	70
Breast Imaging Service	66
Sloan Kettering Institute	62
Counseling Center	59
Medicine	58
Radiology	51
Graduate Medical Education	43

### Walk-in Traffic

Average of **8,910** visitors per month



### Systematic Reviews

**2018:**

Requested - **26**

Published - **8**

**2019:**

Requested - **27**

Published - **8**



Systematic reviews are in-depth research investigations that can take six months to two years to complete.

Between 2018-2019, we saw a 453% increase in the number of requests from the Ethics Committee, a 271% increase in requests from Breast Imaging, and a 700% increase in requests from Advanced Practice Providers.

# Library Metrics: By the Numbers

## Digital Interactions

### Document Delivery Requests

	2018	2019
MSK	<b>13,001</b>	<b>12,596</b>
Outside Libraries	<b>12,874</b>	<b>13,790</b>

As a National Network of Libraries of Medicine Mid-Atlantic Region (NNLM MAR) Resource Library, the Library is a designated institution whose unique collection of cancer-related materials adds significantly to the region's resources.

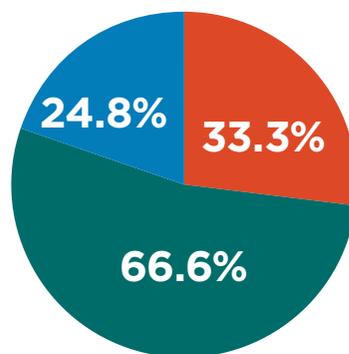
### ONESEARCH

Located on the Library website, this discovery engine enables users to search multiple collections through a single search box. Users can search for books, articles, journals, databases, and more.

### Sessions by Country (2018-19 combined)

United States  <b>104,010</b>	China  <b>2,243</b>	Spain  <b>444</b>	India  <b>329</b>	Romania  <b>212</b>	Canada  <b>211</b>	UK  <b>191</b>
Korea  <b>184</b>	Hong Kong  <b>152</b>	Brazil  <b>120</b>	Germany  <b>119</b>	Australia  <b>115</b>	Russia  <b>106</b>	Ireland  <b>97</b>
						Chile  <b>69</b>

### Website Visits (2018-19 Average)



LibGuides:  
**37,019**

Synapse:  
**49,600**

Library:  
**99,121**

### Sessions\* per Year

2018	<b>114,988</b>	<b>+15.46%</b>
2019	<b>132,765</b>	DIFFERENCE

\*Number of times an individual used this discovery tool

### Electronic Resources

#### Full-Text Article Views & Downloads

2018	<b>1,920,937</b>	<b>+8.58%</b>
2019	<b>2,085,787</b>	DIFFERENCE

#### eBook Views & Downloads

2018	<b>218,162</b>	<b>-35.17%*</b>
2019	<b>141,444</b>	DIFFERENCE

\*The decrease was due to switching to a new knowledge base where usage information was lost.

#### Database Searches\*

2018	<b>644,751</b>	<b>-0.77%</b>
2019	<b>639,778</b>	DIFFERENCE

\*These totals do not include PubMed.

# MSK Library Team



From left to right, top row: Mark Monakey, Lindsay Boyce, Celine Soudant (hired: Research Informationist II, 12/2019), Alethea Brisco.

Middle row: Eric Willoughby (hired: Programmer Analyst III, 05/2019), Robin O'Hanlon (hired: Associate Librarian, User Services, 08/2018), Kendra Godwin (hired: Research Informationist II, 08/2018), Rebecca Meng (promoted: Librarian, Document Delivery Services, 02/2019), Donna Gibson, Konstantina (Dina) Matsoukas

Bottom Row: Marina Chilov (hired: Research Informationist II, 06/2018), Johanna Goldberg (hired: Research Informationist II, 06/2018), Sylvie Larsen, Jeanine McSweeney (hired: Associate Librarian, Scholarly Communications, 07/2018), Anthony Dellureficio (hired: Associate Librarian, Data Management, 09/2019)

Not Pictured: Ryan McComas (promoted: Electronic Resources Librarian, 08/2019), Eric Muzzy

## Contingency & Student Staff

Hilary Baribeau\*  
Christopher Boire  
Janet Burka  
Alexandra Kosmidis\*

Alicia Matherson\*  
Mary McDermott\* (intern)  
Mariah Metzger  
Marina Rosenfield

Katherine Renzelmann  
Melissa Siller\*  
Alexandra Weinstein  
Alexis Welch\*

\* Denotes employee no longer with the Library

## Volunteers

Marilyn Berkowitz  
Diana Frame



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**Chat**

Live chat with a Librarian:  
Monday – Friday  
10:00 AM – 4:00 AM



**Memorial Sloan Kettering  
Cancer Center**

**DiGiTs**

DIGITAL, INFORMATICS, TECHNOLOGY